

FRAMWELLGATE MOOR PARKING CONTROL AREA - SCHEME OPERATION

Streets where the majority of residents have voted in favour of being included in the parking control scheme will be designated as **Permit Holder Only Streets**. Only vehicles displaying a valid permit will be able to park.

These restrictions will apply between 8.00am and 6.00pm, Monday to Saturday.

The No Waiting restrictions apply to all motorists' i.e. double yellow lines, single yellow lines, Bus Lanes etc.

1 *When will this happen?*

If following consultation and ballot it is decided to introduce parking controls in Dunholme Close, Aykley Heads Farm, Aykley Vale, Durham Moor Crescent, Holmlands Crescent, St Cuthberts Avenue, Dryburn Hill, Westcott Drive, Aykley Green, Aykley Court, Dryburn Park the scheme may become operational in **autumn 2009**.

2 *What types of permit are available?*

The majority of exemption permits issued will be to **residents**. There will also be exemption permits for **carers** and **medical practitioners**.

3 *What happens if I have visitors?*

Permits issued to residents will not be vehicle specific and therefore can be used on visitor's vehicles. Additionally households within the area will be entitled to purchase **two** books of **5 resident visitor permit scratch cards per calendar month** for use by visitors. These books are priced at **£3.00 per book**. Each scratch card is valid for **1 day** and once the relevant date and time has been scratched off they will allow visitors to park in permit parking areas. **There is no limit to the number of scratch cards that can be used consecutively**. **The books of scratch cards do not expire at the end of the month.**

4 *Who will get a resident permit?*

Resident permits will only be issued to individuals who can prove they are resident within the Area.

Permits will not be available for passenger/goods vehicles weighing over 7.5 tonne or those longer than 6 metres.

5 *How many permits can I have?*

A maximum of three resident permits per household will be issued.

6 *What if I do not have a car?*

You will still be able to purchase resident permits.

7 *What if I need care / assistance at home?*

A Carer Permit will be available for any resident who is certified in writing by a qualified medical practitioner as being in need of substantial and regular care. **Carer permits can be kept by the resident and will be transferable between a limited number of vehicles. A Carer Permit will be free.**

8 *What about Doctors, health visitors etc.?*

Medical Practitioners and healthcare workers identified by the Health Care Trust have been issued with permits.

9 *What about deliveries?*

Loading/unloading will be allowed. Vehicles must move on promptly once delivery/collection is complete

10 *How will it affect hotels and guesthouses?*

Hotels and Bed & Breakfast guesthouses will be able to apply for up to **four books of visitor scratch cards** per month at **£3.00 per book**.

11 *What if I need building works at the property?*

Builder Permits can be applied for to allow the builders' vehicles to park. These permits are for specific vehicles (i.e. they are non-transferrable) and are available for periods of one week or one month whichever is most suitable to you.

12 *Where do I get my permits?*

All permits and scratch cards are available from the "Parking Office" situated at 56 North Road, Durham DH1 4SF. This is next to the Argos store opposite the Bus Station. The telephone number is 0191 3846633.

13 *How does the scheme affect Blue Badge users?*

Legitimate users of Blue Badges may park in any permitted parking area **without** a permit, provided the Blue Badge is correctly displayed. The requirements of the Blue Badge scheme still apply to parking on yellow lines.

The following table summarises the documentation required for the various permits and their costs.

Type of Permit	Proof of Residence	Vehicle registration document	Medical Practitioners letter	Cost of Permit (where applicable or available)		
				1 st permit	2 nd permit	3 rd permit
Resident	✓			£30	£30	£30
Resident visitor permits	✓			£3.00 per book of 5	N/A	N/A
Carer	✓		✓	Free	Free	Free
Builder				£20	£20	£20

Copies of documentation must be given with applications. Original documents are not needed. Examples of the type of acceptable documents are Utility Bill, Mortgage Agreement/ Rent Book, Council Tax Document, Students must provide Tenancy Agreement. Please note that for a Resident Permit if a utility bill is provided it must be a **residential** utility bill.